Supporting a Safe and Liveable City

Strategic Plan 2022-2024

ACT Government | **Access Canberra.**
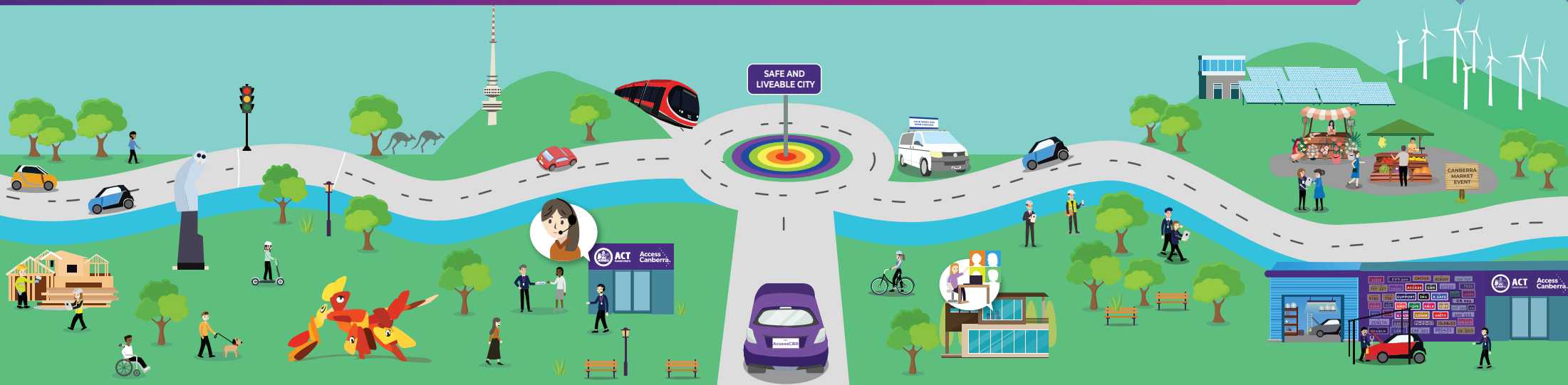
Putting People First
- Applying a people centred approach to all that we do
- Supporting the safety, health and wellbeing of our people
- Promoting diversity and inclusion so we reflect the community we serve
- Valuing the contributions of our people as our greatest asset
- Treating people with respect

Valuing our Partnerships
- Understanding the needs of our community and business
- Working with our stakeholders to deliver public value for government
- Collaborating with meaning to find fit for purpose solutions
- Providing timely data, insights and operational feedback to inform policy
- Communicating with purpose to deliver on our commitments

Risk-Based and Data Informed Decision Making
- Protecting our community through timely regulatory decision making
- Supporting regulatory decisions through quality data and intelligence
- Supporting our people to actively engage with risk to prevent and minimise harm
- Improving processes and systems for best practice outcomes across all our business areas
- Collecting and using the right data at the right time for the right reason

SAFE AND LIVEABLE CITY

Access For All
- Providing an accessible and supportive front-door to government
- Making it easier for our community to access our services
- Making it simpler to do business and transact with us
- Prioritising services for those who need additional assistance
- Developing solutions that support whole-of-government outcomes

Upholding Regulatory Protections
- Delivering regulatory outcomes that support our community
- Focussing on areas of greatest risk and harm
- Supporting regulatory protections through timely engagement
- Working with policy directorates to strengthen regulatory protections
- Strengthening our regulatory capabilities and skills

Being Accountable
- Maintaining community confidence by acting with integrity at all times
- Taking responsibility for the quality of our work and decisions
- Providing leadership at all levels
- Being transparent in our work and decisions
- Being quick to learn and respond when things go wrong

Foundational Documents 2022-2024
- ACTPS Values and Code of Conduct
- ACT Government Budget Papers
- CMTEDD Strategic Intent
- ACTPS Integrity Framework
- CBR Switched On
- AC Accountability Commitment Framework