

Statement of Expectations 2023-24

Commissioner for Fair Trading

The function of the Commissioner for Fair Trading (the Commissioner) is set out in section 33 of the *Fair Trading (Australian Consumer Law) Act 1992*. The Commissioner is responsible for regulating the Australian Consumer Law in the ACT.

The Commissioner assists and protects the community through the administration of consumer laws and the registration of businesses in specific industries. The strategic intent is to improve consumer wellbeing through empowerment and protection, to foster effective competition and to enable the confident participation of consumers in markets in which both consumers and suppliers trade fairly.

The Commissioner's areas of regulatory focus for 2023/2024 are:

- > The use of trust accounts by real estate agents;
- > Risk mitigation measures employed by liquor licensees;
- > The sale of vaping (e-cigarette) products in the ACT through licensed tobacconists; and
- > Working With Vulnerable People requirements for Road Transport Authority licences.

Further details on the Commissioner's function is available in the [Fair Trading Compliance Framework](#).