Motor Vehicle Repairers Licensing

Your licensing obligations

1. If you have a business as a motor vehicle repairer you must be licensed, even if this business is run from home.

2. If your business name, address or other details on the licence change, you must tell Access Canberra within 7 days of the changes.

Applications for a Motor Vehicle Repairer Licence are available at act.gov.au/motorvehiclerepairers

AUSTRALIAN CONSUMER LAW

Under Australian Consumer Law, customers may be entitled to a refund if:

- repairers have not fixed the defect/s
- due care has not been observed
- an appropriate level of skill was not used when conducting repairs
- damage was caused to a vehicle while carrying out repairs
- Home based businesses have the same Australian Consumer Law responsibility as major businesses.

If you are unsure of your obligations, contact Access Canberra on 13 22 81 for advice or visit act.gov.au/motorvehiclerepairers