
Security and crowd control

This factsheet provides key information for liquor licensees on their requirements for crowd control.

When is a security master licence required?

If a liquor licensee chooses to directly employ security staff, they must hold a security master licence.

A security master licence authorises the licensee to employ or provide people to carry out security activities including to act as a crowd controller.

This licence does not authorise the holder to carry out security activities such as crowd control, unless they themselves have an employee security licence.

There are no training requirements for a security master licence, therefore the holder of a master licence does not necessarily have the qualifications to perform functions under an employee licence.

Are you contracting security services?

A master licence is not required if you acquire contracted security services, however the contracting company must have an ACT security master licence and comply with the requirements of the Security Industry Act 2003.

It is an offence for a master security licence holder to employ a non-licenced individual to perform security duties.

It is also an offence for an individual to perform security duties if not licenced to do so.

A security employee licence authorises the holder to perform various security activities under the relevant sub-class. This includes performing the duties of a crowd controller.

A licensee must display their security licence or their unique identification number so that the licence number is visible at all times whilst performing a security activity.

What are the requirements for a crowd controller?

Crowd controllers working at licensed or permitted premises must have undertaken approved RSA training, and are required to complete RSA training every three years.

There are also a number of types of information that security licensees are required to keep including:

> an incident register
> Responsible Service of Alcohol certificates for crowd controllers at the premises.

Disclaimer: These are the key points relating to security and crowd control as outlined in the Liquor Act 2010 and the Security Industry Act 2003. This is not a detailed list of all the requirements and/or obligations you must comply with. It is your responsibility to be familiar with the Liquor Act 2010 and the Security Industry Act 2003. Failure to comply with the requirements of these Acts could result in financial penalties or occupational discipline.